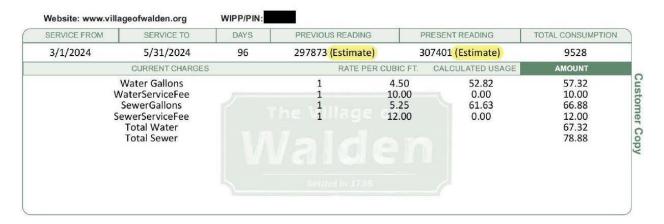
I received a new meter but I received a notice to replace the meter, why?

- Over time Endpoints can stop working.
- At times the Endpoints are upgraded.
- Your endpoint may have to be moved to a different location.

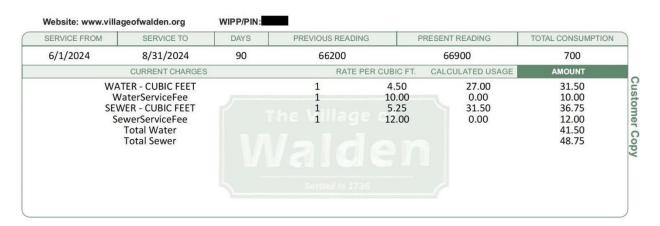
How do I know if I need a new Endpoint or my Endpoint moved?

Look at your bill, in the area directly below the Previous Reading and Present Reading are your meter

Reading numbers. If after these numbers you see (Estimate), something is wrong with your Endpoint or water meter. Please contact 845-778-2177 ext:1526 or ext:1521 if no one answers please leave a message.



Water bill below with actual readings



What is an Endpoint?

Advanced Metering Infrastructure (AMI) and Automated Meter Reading (AMR) communication options as part of the ORION product family, including mobile and cellular solutions.